

Carlos Sandoval - Elite Car Service Bogotá

Subject: FW: Reservation Confirmation

From: B. Johnson

Sent: Thursday, May 27, 2010 4:23 PM

To: carlos@elitecarservicebogota.com

Subject: Re: Reservation Confirmation

Good Evening Carlos,

Thank you for the extremely efficient and professional service rendered to Emmate today. He said the pick up was very easy and the ride to the hostel was comfortable. I will be sure to write a review on the travel blogs i use for information on the excellent service your company provides. The incoming call free is very welcome added touch that sets your company apart from the many others offered in Bogota. This gives family a sense of security to know their loved ones made it safe into Colombia and are in good hands until their next destination. Thank you again for everything.

-B. Johnson